8601 Gary Burns Drive
Frisco, Texas 75034

Memo

To:	Mack Borchardt, Fire Chief
From:	Paul Siebert, Assistant Chief
Date:	8/10/2009
Re:	Computer Aided Dispatch licenses for Command and Communications vehicle

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Attached you will find the documentation for the purchase of two (2) Computer Aided Dispatch (CAD) software licenses and one Mobile Data Computer software license. These licenses will be utilized in the Command and Communications vehicle currently under construction. Each of the CAD licenses will provide dispatchers assigned to the vehicle with complete CAD functionality and allow them to move from the Police Department Communications office to the Command vehicle with a minimum amount of adjustment needed to accomplish their responsibilities.

Having two licenses allows us to provide multifunctional support to any incident, as well as supplement Public Safety Communications in the event of a technical failure at the Police Department. While these workstations will rely on the CAD server to be operational, it will provide significant advantages in redundancy and workload separation during large scale events and/or disasters. The CAD has been utilized remotely at large events at Pizza Hut Park to relieve the Communications Center of event specific radio and resource tracking responsibilities. Utilizing these two licenses will more formally establish these capabilities wherever the vehicle may be located.

The Mobile Data Computer license is a normal and customary purchase with each new apparatus and provides the vehicle with incident information, mapping, and other support information while en route to an incident.

ICS is the sole-source vendor for all ICS software. The ICS software suite includes (ICS CAD and ICS Fire Records.. ICS developed all ICS software along with providing installation services and support. This guarantees compatibility with our current system.

If I can provide any additional information or answer any questions, please let me know.